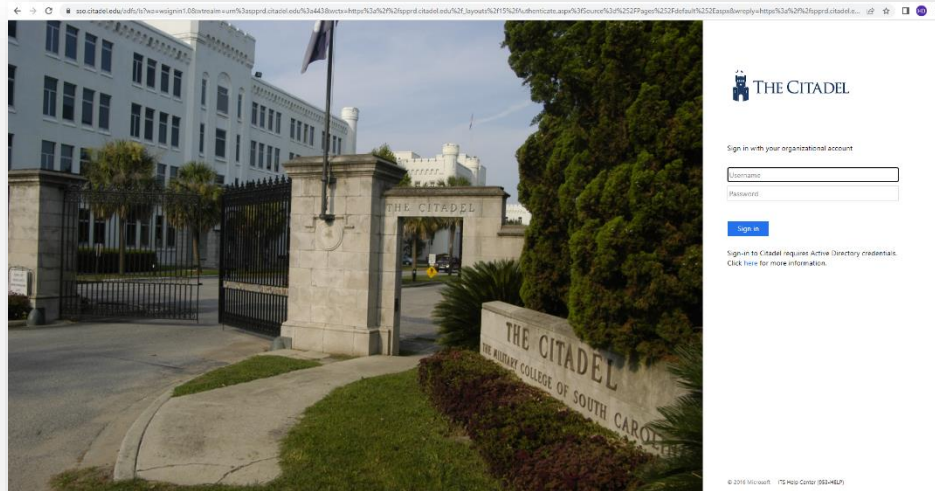# Citadel Password Reset Instructions

1) Navigate to [Lesesne Gateway](#) and click on the link for more information below the "**sign in**" button
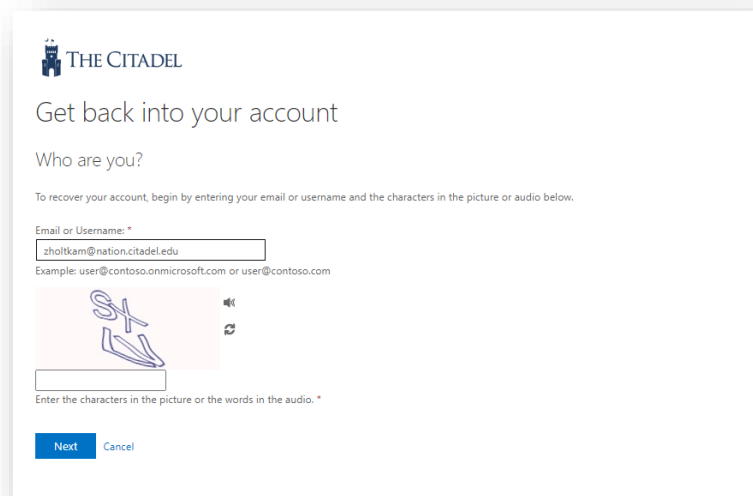

2) Under the Account FAQ select the drop down for "**How do I reset my Citadel Password?**"

3) Click on the "**Reset your password**" link.
4) Enter your username@nation.citadel.edu, type the characters that you see on the screen, and choose "**Next**".
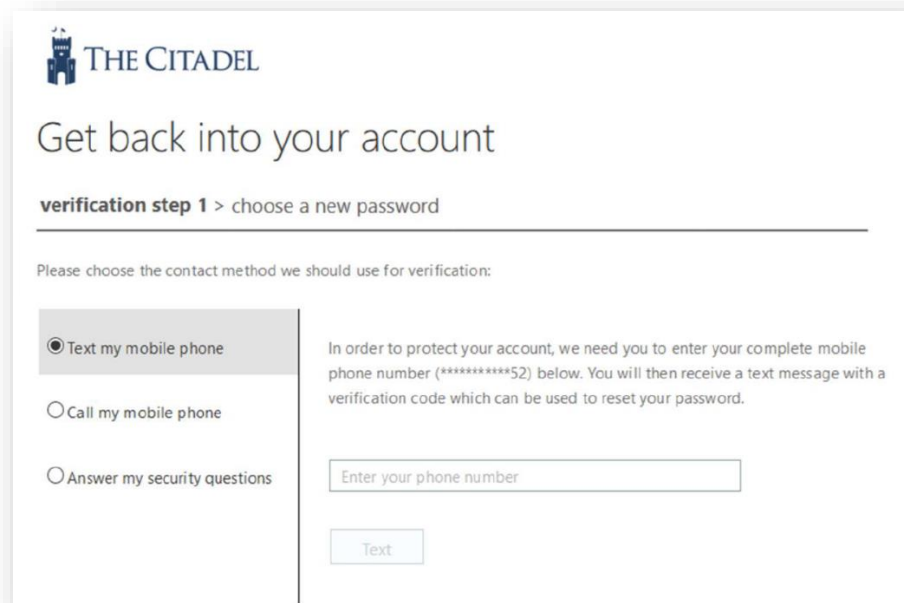
5) Now choose the option which works best for you to verify your identity. In this example we will use the "**Text my mobile phone**" option. Enter your mobile phone number and choose "**Next**".
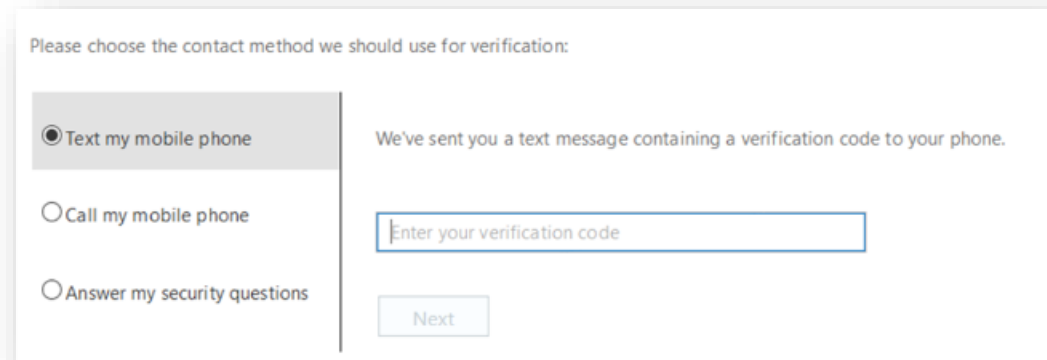
6) Enter the verification code that you received on your mobile phone and then click "**Next**".

7) Now we are going to establish a new password for your Citadel account.

Passwords must meet complexity requirements:

- Must contain at least **12 characters**.
- Use of uppercase letters, numbers are encouraged.
- You will not be able to use old passwords, common Citadel words, or easy to find personal information (i.e. birthday)
- We recommend taking time to craft an easy to type passphrase that is memorable and secure

8) Type your new password and click "**Finish**".

9) Congratulations you have now successfully changed your Citadel password! Any future logins to Citadel systems will require the use of your newly established password.
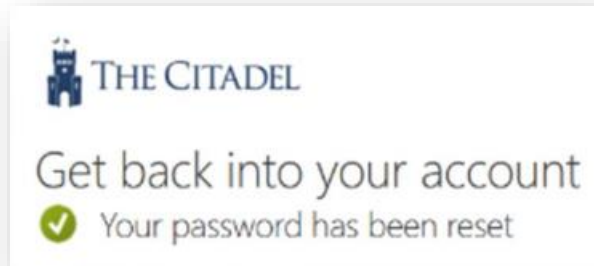
If you experience any issues or have any questions,

please contact the Help Center at 843-953-HELP or helpdesk@citadel.edu