



THE CITADEL

Solicitation Number	RFP 25008-JF
Addendum #	1
Date Issued	02/03/2025
Procurement Officer	Jessica Favor, NIGP-CPP, CPPB, CPPO
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SOLICITATION TITLE: IFB 25008-JF – Point of Sale System for Dry Cleaning and Laundry Management

TYPE OF ADDENDUM:

- Change or clarification to the Solicitation’s specifications, requirements, or scope of work.
- Questions posed regarding the Solicitation and their respective answers by The Citadel.

Questions:

1. Can we include a passive RFID tag-based tracking system as an enhancement to the order/garment tracking functionality in our proposal for RFP 25008-JF, and are there any preferred hardware or integration standards we should consider?

Answer: Yes, you can include a passive RFID tag-based tracking system as an enhancement to the order/garment tracking functionality. Please include that portion of your proposal as an alternative addition to your base proposal.

There is no preferred hardware. We will not require integration into The Citadel’s ERP system (Ellucian Banner) or Transact; however, the system must allow us to select OneCard as a form of payment/tender and apply a discount for customers using this tender type.

2. What is the breakdown of each type of payment tendered annually by percentage share of each type, by dollar value of each type of transaction, and quantity of each transaction? **Answer: Not available.**

3. Can you provide 3 months of most recent credit card processing statements so we can assess areas of savings? We offer free hardware and software for qualifying activity.

Answer: Not available.

4. Who is your current merchant processor? **Fiserv**

5. Would added value services such as customer rewards points and gift cards?

Answer: No

6. Do you offer evaluation bonuses for Service Disabled Veteran Owned Small Business (SDVOSB) entities? **Answer: No**

- Other Change: Describe

IMPORTANT NOTICE:

X Contractor is required to acknowledge receipt of this Addendum by signing below and returning a copy with its Offer.

Except as provided herein, all terms and conditions of the Solicitation referenced above remain unchanged and in full force and effect.

SIGNATURE OF PERSON AUTHORIZED TO EXECUTE ON BEHALF OF OFFEROR

Signature: _____

Printed Name & Title: _____

Company Name: _____

Date: _____