

Ombudspersons

An Ombudsperson is an informal, neutral, independent, and confidential resource for any problem or issue to include discrimination, harassment, mistreatment, fourth-class violations, and/or hazing. An Ombudsperson may be contacted 24 hours a day, 7 days a week. Services are available to all Citadel students, parent of students, staff and faculty.

Mr. Shamus Gillen, MBA (843) 953-7698 Holliday Alumni Center, Alumni Affairs or (843) 743-9487 Email: gillens@citadel.edu or ombud@citadel.edu

Dr. Lee Westberry (843) 953-5188
Bond Hall Rm. 237 or (843) 478-8175
Email: lwestber@citadel.edu or ombud@citadel.edu

COL John Robinson, Jr., JD, MBA (843) 953-4822
Bond Hall Rm. 369 or (713) 557-7584

TAC Officers

Each battalion is assigned a Battalion TAC (Teach, Advise and Coach) and each company a Company TAC. These positions are filled with retired and reserve military officers. TACs monitor the day-to-day functioning of cadet units including formations, inspections, drill, physical training, mess operations, barracks life, guard duty, discipline, and personnel accountability. They also teach, advise and coach cadets, and are responsible for leadership training.

1st Battalion	CDR Adcock	(843) 953-0506
2nd Battalion	Col Dremann	(843) 953-2101
3rd Battalion	LTC Sharp	(843) 953-5245
4th Battalion	LTC Brace	(843) 953-1722
5th Battalion	Lt Col Fortenberry	(843) 953-5365

Cadet Activities

The Cadet Activities staff is dedicated to providing a rich and robust college experience to all of our cadets. Through events and programs, our cadets are encouraged to socialize, donate their time and participate in clubs. All of this is oriented to rounding out the education of our cadets and helping to develop principled leaders for our nation.

SFC Arthur Rich, Director (843) 953-0217
211B Mark Clark Hall
Email: arich@citadel.edu

Veteran Student Success Center

At the Veteran Student Success Center (VSSC), we are dedicated to empowering Veterans, Active Duty members, and military-connected students by offering a comprehensive range of resources and unwavering support. Serving as a vital link between students and the U.S. Dept. of Veterans Affairs (VA), our committed staff ensure that every eligible student receives their entitled VA education benefits. Our center also serves as a sanctuary on campus for Veteran and Active Duty students including amenities like a student lounge, fully-equipped computer lab, and food pantry.

Ms. Sally Levitt, Director (843) 953-9824
204 Richardson Avenue
Email: VA_Benefits@citadel.edu

Public Safety

The Citadel Department of Public Safety (PSAF) is a full service law enforcement agency with all state-certified and state-commissioned police officers, charged with ensuring the safety of all students, visitors and staff.

OFF-CAMPUS EMERGENCY: 9-1-1
ON-CAMPUS EMERGENCY (campus phones only): 8-1-1
OFFICE for NON-EMERGENCIES: (843) 953-5114

Chief Michael Turner, Director of Public Safety
208 Richardson Avenue (843) 953-5145
Email: mturner7@citadel.edu

ONE Card, Parking Decals and Passes

ONE Card (Citadel ID Card) and parking decals are obtained in this office.

Ms. Penny Mayton, Director (843) 953-1585
ONE Card & Parking or (843) 953-7000
207 Richardson Avenue
Email: onecard@citadel.edu

Chaplain and Faith-Based Support

The Citadel Chapel offers a variety of ministry to cadets and students, including worship services, mission opportunities, counseling and support services. Additionally, the Chaplain and Associate Chaplains are available to support everyone with complete confidentiality and unbiased understanding. There are nearly 20 different ministries that operate on campus providing worship, community, and counseling services. Please see the resources listed here and reach out to the Chapel office with any questions or concerns.

Chaplain, LTC Aaron Meadows
Associate Chaplain, 1LT Alexis José
Associate Chaplain, 2LT Stephen Rutland

On Call Chaplain - (843) 953- HOPE (4673)

24/7 ON-CALL CHAPLAIN

Summerall Chapel	(843) 953-5049
Catholic Campus Ministry Mr. Tony Licari	(843) 261-0442
Anglican Campus Pastor Reverend Rob Sturdy	(843) 516-5116
Holy Ascension Orthodox Church Father John Cox	(843) 343-7187
Jewish Student Support Jordan Kodner	(843) 497-2449
Muslim Student Support	(843) 720-8614

PROFESSIONAL

Career Center

The Citadel Career Center provides the education and re-sources that enable students to make informed decisions regarding their career goals.

The first step in this process is providing a career assessment to incoming students, to aid in the selection of a major and to identify career paths for exploration. Students are advised to follow a career planning timeline, enabling them to take advantage of many resources and opportunities.

The Career Center provides training and assistance in career research and strategy, employer and city research, networking, career planning, résumé construction, LinkedIn strategy, interview preparation, and career decision making strategy. It is important for students to engage in the career planning process as early and as thoroughly as possible. For information on resources, please visit: www.citadel.edu/career.

Ms. Jennifer Santoro Cleveland, Director (843) 953-1616
Email: jsantoro@citadel.edu

Ms. Diana Herrmann Davis (843) 953-1614
Employer Recruitment & Center Operations
Email: dherrma1@citadel.edu

Ms. Susan Pope, Internships (843) 953-1618
Email: spope@citadel.edu

Ms. Kasey Read, Career Education (843) 953-1615
Email: kread1@citadel.edu

Pre-Professional Advisory Services

The Citadel provides counseling and guidance to all students who have an interest in attending law or medical school after graduation. Students who hope to attend professional graduate programs should seek advice early in their college career. Additional resources are available on the Pre-Health Information web page at www.citadel.edu/root/counseling-center or call 843-953.6799.

Pre-Law
TC Thomas Horan (843) 694-4953
305 Mims Avenue Rm. 6
Email: tom.horan@citadel.edu

Pre-Health Professions
Dr. Patrice Capers (843) 953-7928
Email: pcapers@citadel.edu

Dr. Sarah Imam (843) 953-7952
Email: imams1@citadel.edu

Dr. Kimbo Yee (843) 953-6307
Email: kyee@citadel.edu

Dr. Kathy Zanin (843) 953-7077
kathy.zanin@citadel.edu



THE CITADEL

THE MILITARY COLLEGE OF SOUTH CAROLINA STUDENT SUPPORT SERVICES

2024-2025

Student support programs, services, and activities offered by The Citadel complement and support students' academic development by:

-  Promoting discipline, responsibility, character development, and self-confidence
-  Equipping students with the skills necessary for academic success
-  Developing leadership skills and enhancing moral and spiritual development
-  Increasing cultural awareness and the appreciation of diversity
-  Encouraging students to become responsible professionals in their chosen fields
-  Providing activities that promote personal health and physical fitness

Student support programs encourage development and integration of personal values and habits that will remain with one for life.

ACADEMIC

The Student Success Center

The Student Success Center (SSC) is located on the first floor of Thompson Hall. The SSC provides academic support to all Citadel students, both undergraduate and graduate, through the following programs:

- Academic Coaching
- Athletic Academic Services
- Subject-Area Tutorials Program
- Multicultural Student Services
- Mathematics Lab
- Public Speaking Lab
- Writing Lab

Individual and group subject-area tutorials are available in most academic programs including but not limited to mathematics, science, foreign language, engineering, and business. Learning strategies tutorials in areas such as study skills, time management, and test-taking skills are also available. Students may set up an appointment by visiting <https://citadel.mywconline.com>. For further information, please email the SSC at sscenter@citadel.edu or visit our website at: www.citadel.edu/ssc.

COL Robert Pickering, Director (843) 953-5096
103 Thompson Hall

Services for Students with Disabilities

Upon admission to The Citadel, students with disabilities are encouraged to register with Disability Services. Directions on securing accommodations are available at: www.citadel.edu/root/ssc-disability-services.

Ms. Shannon McKenzie, M.Ed. (843) 953-6877
Associate Director
137 Thompson Hall
Email: disabilityservices@citadel.edu

Multicultural Student Services

The Multicultural Student Services Office provides cultural programs, diversity training, and mentoring to assist students with improving their cultural competence and leadership skills. The office also provides personal and academic advising for underrepresented students.

Ms. Kimberly Gaillard, Assistant Director (843) 953-2519
135 Thompson Hall
Email: kgaillia@citadel.edu

Center for International & Special Programs

The Center for International Programs (CISP) works to broaden students' academic, leadership, social, and personal development through study abroad, special programs (The Citadel in DC), competitive scholarships, fellowships, and more. The CISP also supports our international students and partner-ships. The fellowships branch of CISP assists the college's most outstanding students – cadet and civilian, graduate and under-graduate – with applying to highly-competitive scholarships and fellowships.

Dr. Zane U. Segle, Director (843) 953-7083
202 Richardson 2nd floor
Email: seglez1@citadel.edu

Academic Advising and Retention

The Citadel supports all students in achieving academic, career, and life goals through effective, individualized advising.

Academic Faculty & Staff Advisor: Each student is assigned a faculty or professional staff advisor within their department who provides counsel concerning course selections and career paths within particular majors. Students are encouraged to visit their advisors throughout the year, and planning sessions are designated each semester during registration and preregistration.

In addition to each student being assigned an academic faculty or staff advisor, the Office of Student Affairs provides full-time professional advisors who assist and support academic advisors. These professional advisors help those students who benefit from extensive and frequent advising sessions, to include comprehensive academic planning and academic coaching.

Company Academic Advisor: Each cadet company has a specially chosen member of the faculty or staff whose responsibility is the academic wellbeing of all cadets in the company. These advisors work closely with the TAC officer and the cadet chain-of-command to ensure that academic and military requirements are compatible and that cadets take advantage of academic resources available to them. For a current list of Company Academic Advisors, please visit: www.citadel.edu/root/aa-academics/officers-and-advisors.

COL John Robinson, Executive Director (843) 953-5155
Student Affairs & Academic Services
jrobin21@citadel.edu

LTC Stephanie Fye (843) 953-4491
Director of Advising
sfye@citadel.edu

PERSONAL

The Campus Alcohol and Drug Information Center

For private and confidential assistance with alcohol, tobacco, and other drug concerns, please contact the Campus Alcohol and Drug Information Center (CADIC). Additional information is available at www.citadel.edu/cadic.

Mr. Kevin Modglin, Director (843) 953-0510
Email: kmodglin@citadel.edu

Cell: (843) 813-6326 (Daily 8:00 am to 8:00 pm)
Mark Clark Hall, Room 219

Sexual Misconduct Education, Prevention, and Response Services

The Citadel's Title IX Office serves as the single point of responsibility and oversight for the college's Title IX program. The overall goal of this program is to educate students, faculty, and staff on issues relating to sexual misconduct, prevention, response and advocacy, and to provide support, resources, and accommodations related to allegations of misconduct.

• Awareness and Prevention of Sexual Misconduct

• Reporting and Adjudication Procedures

• Support of all students, faculty, and staff involved in a sexual misconduct case

For private and confidential assistance with sexual misconduct, sexual assault, sexual harassment, domestic violence, or dating violence concerns, please contact the Director of the Campus Advocacy Response and Education Office (CARE), Dr. Ashley Gilmore, at (706) 358-6192/agilmore@citadel.edu, an Ombudsperson, or Counseling Center Representative.

Additional information is available at www.citadel.edu/compliance/title-ix/ and by contacting the Title IX Coordinator, Valerie Mercado, at (843) 953-6881/vmercado@ciatadel.edu

MUSC Health at The Citadel Counseling Services

Counseling Services provides confidential mental health care to currently enrolled cadets, undergraduate and graduate students. Counseling for personal mental health concerns and psychiatry services for medication evaluations and monitoring are provided through MUSC Health at The Citadel. Citadel students can schedule appointments with a licensed mental health provider by calling 843-953-4827 or visiting the clinic at 9 Hammond Ave (Mary Bennett Murray Infirmary). Subsequent appointments may be scheduled at the conclusion of each appointment, by calling, or by visiting the clinic.

Telehealth and Off-Campus Counseling with the My Group Student Assistance Program (SAP): Current Citadel students can access My Group telehealth counseling via phone, video, and chat, off-campus in-person counseling, and 24/7 telephone assistance. Students can call 800-833-3353 to access My Group services or go to www.mygroup.com/portal/student and click "Request a SAP" to schedule an appointment.

For additional information, visit the webpage at <https://www.citadel.edu/infirmary/counseling-services/>

9 Hammond Avenue (The Citadel Infirmary)

Telephone: (843) 953-4827 or (843) 985-1980

MUSC Health at The Citadel Medical Services

Medical services are available to all cadets at The Citadel MUSC at Mary B. Murray Infirmary. The Medical University of South Carolina (MUSC) operates on a 24-hour, 7-days-a-week schedule during the school year when cadets are on campus.

It offers both in-patient and out-patient care with lab, x-ray, and pharmacy. The Infirmary's professional staff consists of a full-time physician, a nurse practitioner, athletic trainers, seven registered nurses, and two nursing assistants.

Dr. Geoff McLeod, Medical Director (843) 953-6847
9 Hammond Avenue (843) 953-4827
Email: citadel@muscedu FAX: (843) 953-6860

Fitness

Human Performance in Deas Hall offers opportunities and facilities to enhance physical fitness for students, faculty, and staff. For cadets, the required physical activity program provides an exemplary environment and experiences that contribute to improved quality of life. The program offers basic instruction in adult and lifetime physical fitness, healthful living, physical activities, and recreational sports, which are of immediate and lasting value.

The Commandant's Physical Effectiveness Program includes physical fitness and weight management assessments. Cadets are expected to meet specific standards every semester as a member of the Corps. Remediation programs are designed to enhance and assist all cadets in meeting these requirements.

Dr. Chris Sole, Department Head (843) 953-5060
Department of Health and Human Performance

Ms. Mary Ellen Huddleston, Director (843) 953-7955
Campus Recreation

Ms. Erin Leonard, Director (843) 953-6708
Physical Readiness Program

Parents and Family Program

Parents and families play an important part in the lives of their student as one of their key advisors. Our goal in the Parents and Family Program is to provide information to you. If you are not sure who to speak with on campus, need more information on a particular issue, or just want to bounce an idea off someone, we are here to help. You can find information on a variety of subjects and provide feedback on our website: www.citadel.edu/parents. We also invite you to join the Parent and Family Portal which is a great source of information: <https://citadel.campusesp.com>

CAPT Taylor Skardon, USN, Retired (843) 953-6088
Email: parents@citadel.edu